Official distributor for

symrise

always
inspiring more ...



Firstgrade Incorporated

"Ingredients, Pharmaceuticals and Chemicals Specialist"

STANDARDS ASSOCIATION OF ZIMBABWE

Corporate Profile

About Us

Firstgrade Inc is a leading supplier of high quality raw materials, chemicals, oils & lubricants for the manufacturing and mining sectors, and a trusted distributor of pharmaceutical products. We have warehousing and distribution facilities in Harare and Bulawayo, our distribution network enables us to efficiently service our customers. In our quest to provide quality service and products, we are certified to an internationally recognized Quality Management System - ISO 9001:2015.

We take pride in well established global networks in supply chain with partners who manufacture our products across all categorizes, giving us a competitive edge in quality, innovation and service delivery. We are always looking for opportunities to help our customers excel ,through extensive research on global market trends. More importantly, we thrive to provide products and services that meet or exceed the expectations of our customers, while maintaining compliance to existing and envisaged quality standards.

Our global partners adhere to ethical and responsible sourcing practices that guarantees sustainability and quality products for our local and regional markets.

Relationship for Success

We understand that building strong relationships with our partners is a key component of our success. Our global partners provide us with industry information and expertise, which we share with our customers for sustainable growth.

Vision

To be a preferred and trusted supplier of industrial ingredients, chemicals, oils & lubricants and pharmaceutical products in the local and regional markets.

Mission Statement

To supply quality certified ingredients, chemicals, pharmaceuticals, oils & lubricants competitively through excellence in service delivery and innovative solutions that support sustainable growth.



PRODUCT CATEGORIES

- Food & Beverages
- Agro Chemicals
- Industrial Chemicals
- Pharmaceuticals
- Mining Chemicals
- Oils & Lubricants

FOOD AND BEVERAGES SWEET AND CHOCOLATES INGREDIENTS

Acesulfame K (Artificial Sweetener)
Acetic Acid (Acidifier/Flavour, PH)
Aspartame Powder (Artificial Sweetener)
Calcium Lactate (Calcium enrichment)
Caramel liquid - CCL016
Caramel Powder - CCP002
Caramelised Condensed Milk Powder (Caramel Flavour)
Carrageenan (Emulsifier/Stabiliser/Thickener)
Chocolate Crumb (Chocolate)
Desiccated Coconut Fine
Fructose Crystalline
Fumaric Acid (Acidifier, Flavour, PH)
Gelatine (Stabiliser/Emulsifier/Thickener)
Liquorice (Flavour)
Malic Acid (Acidifier, Flavour, PH)
Xanthan Gum (Emulsifier/Stabiliser/Thickener)







Firstgrade

FOOD AND BEVERAGES BAKERY INGREDIENTS

Agar Agar (Stabiliser/Emulsifier/Thickener)
Ammonium Bicarbonate (Leavening agent, Alkali)
Ammonium Carbonate (Buffer, neutralising agent)
Ascorbic Acid (Anti-Oxidant)
Brown Icing Sugar (Brown Icing Sugar)
Ammonium Carbonate
Brown Sugar
Buttermilk powder
Calcium Acetate (Sequestrant)
Calcium Carbonate (Anti-Caking)
Calcium Lactate (Calcium enrichment)
Calcium Phosphate, Mono (MCP) (Anti-caking, flour improver)
Calcium Propionate (Anti-roping agent)
Calcium Stearate (Anti-caking)
Calcium sulphate (Dough conditioner)
Caramel liquid - CCL01 (Caramel liquid - CCL01)
Caramel Powder - CCP002
Citric Acid (Acidifier, Flavour, PH)
CMC (Emulsifier / Stabiliser / Thickeners)
Cocoa Powder Various (Cocoa Powder Various)
Cream of Tartar (Dough relaxer)
Dextrose (Sweetener)
Di Ammonium Phosphate Food Grade
Di Potassium Phosphate Food Grade
Di Sodium Phosphate FG
Full Cream Milk Powder
Fumaric Acid
Garlic Powder
Gelatine (Stabiliser/Emulsifier/Thickener)
Glycerine EP/USP/CP
Glycerol Mono Stearate (GMS)
Guar Gum (Emulsifier / Stabiliser / Thickeners)
Gum Acacia (Arabic) (Stabiliser/Emulsifier/Thickener)
Gum Tragacanth (Stabiliser/Emulsifier/Thickener)
Lactic Acid (Acidifier, Flavour, PH)
Lecithin (Emulsifier)
Liquorice (Flavour)
Magnesium Carbonate (Anti-caking)
Magnesium Sulphate BP
Maize (corn) Starch (Starch)
Maltodextrine 20
Maltodextrine 30
Mono Potassium Phosphate Food Grade
Mono Sodium Phosphate FG
Onion Powder Dehydrated
Onion Powder Dehydrated – IRRADIATED
Potassium Carbonate (Alkali)
Potassium Sorbate (Preservative)
Propylene Glycol Alginate Emulsifier / Stabiliser / Thickeners
Sodium Tripolyphosphate (STPP) (Waterbinding agents)
Sodium Tripolyphosphate FG
Soya Fibre
Soya Flour
Soya Full Fat
Soya Protein Concentrate 70%
Soya Protein Isolate 90%
Spray dried Fat Powder (Fat Source)
Tapioca Starch
White Icing Sugar
White Sugar
Xanthan Gum (Emulsifier/Stabiliser/Thickener)



FOOD AND BEVERAGES PROCESSED MEAT INGREDIENTS

Ascorbic Acid (Anti-Oxidant)
Aspartame Powder (Artificial Sweetener)
Brown Icing Sugar
Brown Sugar
Carrageenan (Emulsifier/Stabiliser/Thickener)
Castor Sugar
Dextrose (Sweetener)
Gelatine (Stabiliser/Emulsifier/Thickener)
Glucose (Sweetener)
Guar Gum (Emulsifier / Stabiliser / Thickeners)
I+G (Flavour Enhancer)
Lactic Acid (Acidifier, Flavour, PH)
Maize / Corn Starch
Monosodium Glutamate (Flavour enhancer)
Potassium Lactate (Bacteriostatic)
Potassium Sorbate (Preservative)
Potato Starch
Silfoamex (Anti-Foam for liquid Smoke)
Sodium Acid Pyrophosphate (SAPP) (Stabiliser, texturiser for non-dairy creamer)
Sodium Benzoate (Preservative)
Sodium Bicarbonate (Alkali)
Sodium Diacetate (Preservative)
Sodium Hexametaphosphate (Sequestrant)
Sodium Lactate (Bacteriostatic)
Sodium Metabisulphate (Preservative)
Sodium Sulphite (Preservative, Anti-oxidant)
Sodium Tripolyphosphate (STPP) (Waterbinding agents)
Sodium Tripolyphosphate FG
Soya Fibre
Soya Flour
Soya Full Fat
Soya Protein Concentrate 70%
Soya Protein Isolate 90%
Spraydried Fat Powder (Fat Source)
Tapioca Starch
White Icing Sugar
White Sugar
Xanthan Gum (Emulsifier/ Stabiliser/Thickener)



FOOD AND BEVERAGES DAIRY INGREDIENTS

Acetic Acid (Acidifier/Flavour, PH)
Brown Icing Sugar
Buttermilk Powder
Calcium Carbonate (Anti-Caking)
Calcium Citrate (Sequestrant, Firming Agent, Buffer)
Calcium Lactate (Calcium enrichment)
Calcium Phosphate (Anti-caking)
Caramel liquid - CCL016
Caramel Powder - CCP002
Carrageenan (Emulsifier/Stabiliser/Thickener)
Citric Acid (Acidifier, Flavour, PH)
Cloudifier - CLOUD
CMC (Emulsifier / Stabiliser / Thickeners)
Cocoa Powder Various (Cocoa Powder Various)
CSBS (Sweetener blend)
Desiccated Coconut Fine
Dextrose (Sweetener)
Fructose (Sweetener)
Fructose Crystalline
Sodium Phosphate, Mono (MSP) (Emulsifier, texturiser for non-dairy creamer)
Sodium Phosphate, Mono (MSP) (Emulsifier, texturiser for non-dairy creamer)
Tetra Sodium Pyrophosphate (TSPP) (Emulsifier, texturiser for non-dairy creamer)
Gelatine (Stabiliser/Emulsifier/Thickener)
Glucose (Sweetener)
Guar Gum (Emulsifier / Stabiliser / Thickeners)
Gum Acacia (Arabic) (Stabiliser/Emulsifier/Thickener)
Gum Tragacanth (Stabiliser/Emulsifier/Thickener)
Hydrogen Peroxide (Preservative)
Lactic Acid (Acidifier, Flavour, PH)
Lecithin (Emulsifier)
Magnesium Carbonate (Anti-caking)
Magnesium Hydroxide (Drying agent, Colour retention)
Methyl Parahydroxybenzoate (Preservative)
Natamycin – Glucose and Lactose
Phosphoric Acid (Acidifier, Flavour, PH)
Potassium Phosphate, Di (DKP) (Buffer, sequestrant)
Sorbic Acid (Preservative)
Sorbitol (Texturising agent, sequestrant)
Sorbitol 70%
Sorbitol Powder
Spraydried Fat Powder (Fat Source)
Sucralose
Whey Powder (Protein source)
Whey Protein Concentrate 80% INST
Whey Protein Concentrate 80% REG






FOOD AND BEVERAGES WINE AND FERMENTED BEVERAGE INGREDIENTS

Acesulfame K (Artificial Sweetener)
Acetic Acid (Acidifier/Flavour, PH)
Ammonium Phosphate (Buffer, yeast food)
Ascorbic Acid (Anti-Oxidant)
Aspartame Powder (Artificial Sweetener)
Aspartame Yeast (Nutrient)
Brown Icing Sugar
Brown Sugar
Calcium Carbonate (Anti-Caking)
Calcium Citrate (Sequestrant, Firming Agent, Buffer)
Calcium Hydroxide (Alkali, De-acidifier)
Citric Acid (Acidifier, Flavour, PH)
Di-Ammonium Phosphate (Buffer, yeast food)
Dicalite 4101 (Filteraid for beer and wine)
Dicalite 411 (Filteraid for beer and wine)
Dicalite 4201 (Filteraid for fruit juices)
Dicalite 421 (Filteraid for beer)
Dicalite 4251 (Filteraid for fruit juices)
Dicalite 481 (Filteraid for beer)
Gelatine (Bloom 70–150) (Wine clarification)
Glycerine (Humectant, Solvent, bodying agent)
Lactic Acid (Acidifier, Flavour, PH)
Malic Acid (Acidifier, Flavour, PH)
Natamycin – Glucose and Lactose
Potassium Bitartrate (Acid, buffer)
Potassium Carbonate (Alkali)
Potassium Citrate (Buffer, sequestrant)
Potassium Sorbate (Preservative)
Propylene Glycol (Humectant, cooling agent, solvent)
Propylene Glycol Alginate (Emulsifier / Stabiliser / Thickeners)
Silfoamex 212F (Anti-Foam)
Silicon Dioxide (De-foaming, conditioning agent, chillproofing agent)
Sodium Carbonate (Alkali)
Sodium Chloride (Salt)
Sodium Citrate (Buffer, Emulsifying salt)
Sodium Citrate (Buffer, Emulsifying salt)
Sodium Hexametaphosphate (Sequestrant)
Sodium Saccharin (Artificial Sweetener)
Sorbitol 70%
Sulphur Dioxide (Preservative)
Tartaric Acid (Acidifier, Flavour, PH)
White Icing Sugar
White Sugar
Xanthan Gum (Emulsifier/Stabiliser/ Thickener)
Radiolite
Filter Sheets



FOOD AND BEVERAGES NON-ALCOHOLIC BEVERAGE INGREDIENTS

Acesulfame K (Artificial Sweetener)
Acetic Acid (Acidifier/Flavour, PH)
Ammonium Phosphate (Buffer, yeast food)
Ascorbic Acid (Anti-Oxidant)
Aspartame Powder (Artificial Sweetener)
Brown Icing Sugar (Brown Icing Sugar)
Brown Sugar (Brown Sugar)
Calcium Carbonate (Anti-Caking)
Calcium Citrate (Sequestrant, Firming Agent, Buffer)
Calcium Hydroxide (Alkali, De-acidifier)
Calcium Phosphate Tri (TCP) (Anti-caking)
Carbon Dioxide (Purification Agent)
Castor Sugar (Castor Sugar)
Citric Acid (Acidifier, Flavour, PH)
Cloudifier - CLOUD
Cocoa Powder Various
Dextrose (Sweetener)
Dicalite 4201 (Filteraid for fruit juices)
Dicalite 4251 (Filteraid for fruit juices)
Fructose (Sweetener)
Fructose Crystalline
Fumaric Acid (Acidifier, Flavour, PH)
Glucose (Sweetener)
Glycerine (Humectant, Solvent, bodying agent)
Guar Gum (Emulsifier / Stabiliser / Thickeners)
Lactic Acid (Acidifier, Flavour, PH)
Lactose (Sweetener)
Magnesium Carbonate (Anti-caking)
Malic Acid (Acidifier, Flavour, PH)
Mono Potassium Phosphate Food Grade
Natamycin – Glucose and Lactose
Phosphoric Acid 85% Food Grade
Propylene Glycol Alginate (Emulsifier / Stabiliser / Thickeners)
Potassium Carbonate (Alkali)
Potassium Chloride (Dietary Supplement, gelling agent)
Potassium Citrate (Buffer, sequestrant)
Potassium Phosphate
Di (DKP) (Buffer, sequestrant)
Potassium Sorbate (Preservative)
Propylene Glycol (Humectant, cooling agent, solvent)
Silfoamex 212F (Anti-Foam)
Sodium Benzoate (Preservative)
Sodium Chloride (Salt)
Sodium Citrate (Buffer, Emulsifying salt)
Sodium Cyclamate (Artificial Sweetener)
Sodium Hexametaphosphate (Sequestrant)
Sodium Metabisulphate (Preservative)
Sodium Saccharin (Artificial Sweetener)
Sorbitol 70%
Sucralose
Tartaric Acid (Acidifier, Flavour, PH)
Taurine
Xanthan Gum (Emulsifier/Stabiliser/Thickener)



INDUSTRIAL CHEMICALS

Acetic Acid (acidifer/fav)
Aluminium Sulphate FE Free
Ammonium Chloride
Ammonium Chloride Tech
Calcium Chloride 77% Flakes - Food Grade
Calcium Chloride 77% Flakes - Tech
Calcium Hypochlorite 70%
Calcium Stearate
Caustic lye
Caustic Soda Flk (Caustic Soda fk)
Citric Acid (Acidifer, Flavour, PH)
Formic Acid 85% (Formic Acid 85%)
Hydrogen Peroxide 35%
Hydrogen Peroxide 50%
Lithium Carbonate
Mono Ethylene Glycol
Petroleum Jelly White
Phosphoric Acid (Acidifer, Flavour, PH)
Phosphoric Acid 85% Food Grade
Potassium Carbonate (Alkali)
Potassium Hydroxide Flk BP
Soda Ash Dense
Soda Ash Light
Sodium Bisulphate 98%
Sodium Citrate BP
Sodium Metasilicate Anhy
Sodium Metasilicate Penta
Sodium Tripolyphosphate FG
Sodium Tripolyphosphate Tech
Stearic Acid
Urea Prills
UV stabilizer
Linear Low Density Polyethylene (LLDPE)
High Density Polyethylene (HDPE)
Low Density Polyethylene (LDPE)
Polystyrene
Polypropylene glycol
Polyvinyl chloride
Polyethylene terephthalate
Polycarbonate
Metallocene Low Linear Polyethylene
Masterbach
Acetone
Novel polymeric alloy
Glue - Epoxy, Acrylic glue, Cyanoacrylate
Polyamine Hardeners
Solvent Blue 45

Boiler Chemicals

Antifoaming agents
Corrosion inhibitors
Oxygen scavengers
Scale inhibitors

Water Treatment Chemicals

Activated Carbon
Aluminum Sulfate
Antiscalent
Calcium Chloride
Calcium Hydroxide
Calcium Hypochlorite
Chlorine Dioxide
Chlorine Gas
Chlorine Tablets DPD
Citric Acid
Hydrochloric Acid
PAC (Poly Aluminum Chloride)
PAM(Polyacrylamide)
Potassium Chloride
Soda Ash (Dense/Light)
Sodium Chloride
Sodium Hydroxide
Sodium Hypochlorite
Sodium Metabisulphite
Sudfloc
Sulphuric Acid



Laboratory Consumables

Chemical consumables - reagents, indicators,buffers,solvents
Filtration items- filter papers, syringe filters, membranes
Glassware and plasticware - test tubes, beakers



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INDUSTRIAL CHEMICALS

Painting Chemicals

Abocell (natural Cellulose Fibres)
Alcogum
Anti Skin
Acrylic Glue
Acrylic Thickeners
Benzene
Bermacoll
Blue
Carbon Black
Epoxy
Glycerine
Green
Kaolin
Lime Yellow Chrome
Methylethylketox (meko)
Mixed Driers
Pergut
Pure Acrylic Emulsion
Red Oxide
Santintone
Shellsol A
Short Oil Alkyd
Signal Red
Spirits
Titanium Dioxide
Urea Formaldehyde
Viscogel
Xylene
Yellow Mid Chrome

Resins

Acrylic Resin
Alkyd Resin
Epoxy Resin
Long Oil Alkyd Resin
Petrosine Resin
Polyester Resin
Polyurethane Resin
Silicone Resin
Styrenated Resin
Vinyl Resin



MINING CHEMICALS

Acetic Acid
Acetic Acid AR/Industrial
Activated Carbon
Activated Carbon High Activity (Gold Recovery)
Activator
Ammonia Solution
Ammonia Solution AR
Ammonium Citrate
Ammonium Dibutyl Dithiophosphate
Ammonium Fluoride
Ammonium Hydrogen Fluoride
Ammonium Hydroxide
Ammonium Nitrate
Ammonium Sulphate
Assay Litharge
Borax Anhydrous
Calcium Chloride Flakes
Calcium Hypochlorite
Carboxymethyl Cellulose (CMC)
Caustic Soda (Sodium Hydroxide) Flakes
Chloride Of Lime
Cobalt Acetate
Cobalt Ammonium Sulfate
Cobalt Carbonate
Cobalt Hydroxide
Cobalt Nitrate
Cobalt Powder
Cobalt Standard Sample
Cobalt Sulphate
Copper Sulphate
Dithiocarbamate Ester
Ferrous Sulphate
Fluorspar
Gold Standard Solution
Guar Gum
Hydrated Lime (Brown And White)
Hydrochloric Acid AR/Industrial
Hydrogen Peroxide
Hydroximic Acid
Lead Metal Shot
Lead Nitrate
Methyl Isobutyl Carbinol (MIBC)
Methyl Isobutyl Xanthate
Nitric Acid AR/Industrial
Nitroso R Salt
Potassium Amyl Xanthate (PAX)
Potassium Dichromate
Potassium Hydrogen Phthalate
Potassium Iodide
Potassium Thiocyanate
Quicklime (Calcium Oxide)
Silica
Silver Nitrate Powder
SIPX (Sodium Isopropyl Xanthate)
Soda Ash Dense/Light
Sodium Acetate AR
Sodium Anhydrous Borate (Borax)
Sodium Carbonate
Sodium Hydroxide Pellets
Sodium Hydrosulfide (NaHS)
Sodium Hydrosulfide
Sodium Isobutyl Xanthate (SIBX)
Sodium Isopropyl Xanthate (SIPX)
Sodium Nitrate
Sodium Peroxide
Sodium Silicate
Sodium Sulfide
Sodium Sulphite
Sodium Thiosulphate
Soluble Starch
Sulphuric Acid
Wire Wool
Xanthate Ester



Firstgrade

GRINDING MEDIA

Steel Grinding Balls and Rods for Ball, Rod and SAG mills.

Our range includes:

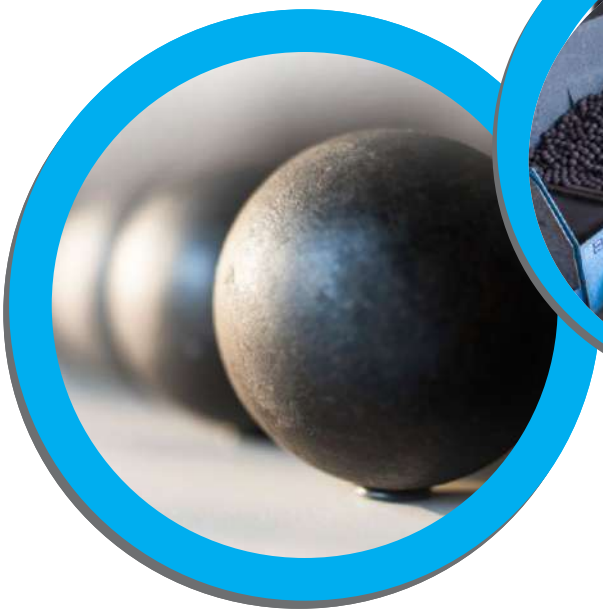
Cast Steel Grinding Balls
Forged Steel Grinding Balls
Forged steel grinding rods
High Chromium Grinding Balls











Firstgrade

AGRO CHEMICALS

Herbicides

Ametryn
Atrazine
Fuzifop 12.5 EC
Glyphosphate
Halosulfuron 75WG
Harness
Metalachlor
Metribuzin
Pendimethalin
Rescue 650EC
Stella Star
Terbutryn

Fungicides

Amistar
Amostar Top
Artea
Carbendazim 25%
Carbendazim 50WP
Carboxin 37.5%
Mancozeb 50%
Mancozeb 75WP
Supertop 32.5 SC
Triadimenol 25 EC

Biocides

Bromine
Chlorine
Glutaraldehyde
Iodine
Ozone
Peracetic Acid

Animal Feed Ingredients

Ammonium Bicarbonate (Food Grade - V28855)
Ammonium Chloride (V28880)
Ascorbic Acid
Calcium Propionate (Ant-roping agent)
DI Methionine
Dextrose Monohydrate (V28859)
Fumaric Acid (Acidifier, Flavour, PH)
Guar Gum
Lysine
Magnesium Sulphate (Food Grade - V28857)
Maize / Corn Starch
Mono Calcium Phosphate
Mono Calcium Phosphate (Food Grade - V28856)
Poly Tryptophan
Potassium Chloride (Food Grade - V28858)
Propylene Glycol
Sodium Acid Pyrophosphate
Sodium Bicarbonate (Food Grade - V28854)
Sodium Hexametaphosphate (Sequestrant)
Sodium Tripolyphosphate FG
Sorbitol
Soya Lecithin
Threonine
Tri Calcium Phosphate (Tri Calcium Phosphate)
Urea Feed Grade
Valine
Whey Powder (V28861)
Xantham Gum (Emulsifier / Stabiliser / Thickener)





Firstgrade

PHARMACEUTICALS

Pain and Relief Management

Aspirin
Celecoxib (capsule)
Diclofenac Sodium/Potassium (Tablets, Injection, Gel and Suppositories)
Ibuprofen (Tablets, Syrup)
Ketoprofen
Ketorolac
Mefenamic Acid
Naproxen
Paracetamol (Tablets, Syrup, Suppositories, Injection)
Topical analgesics (Diclofenac gel, Capsaicin cream)
Tramadol (Tablets, Injection)

Diabetic and Metabolic Drugs

Diabetic multivitamins
DPP-4 Inhibitors (Sitagliptin, Vildagliptin, Linagliptin)
Glibenclamide
Gliclazide (MR)
Glimepiride
Insulin Glargine
Insulin Regular, NPH, 70/30 Premix
Metformin (IR & ER)
Pioglitazone
SGLT2 inhibitors (Dapagliflozin, Empagliflozin)

Cardiovascular Medicines

Amlodipine
Atenolol
Atorvastatin
Bisoprolol
Clopidogrel
Digoxin
Enalapril
Enoxaparin
Furosemide
Hydrochlorothiazide
Lisinopril
Losartan
Nifedipine (IR & SR)
Perindopril
Rosuvastatin
Spironolactone
Telmisartan
Valsartan
Warfarin



PHARMACEUTICALS

Anti-infectives & Antibiotics
Amoxicillin
Amoxicillin + Clavulanic Acid
Cloxacillin
Cefalexin
Cefuroxime Axetil
Ceftriaxone
Cefixime
Azithromycin
Erythromycin
Ciprofloxacin
Levofloxacin
Doxycycline
Cotrimoxazole
Fluconazole
Clotrimazole
Acyclovir
Metronidazole
Augmetin

Gastrointestinal Medicines
Antacids & Digestive Enzymes
Esomeprazole
Loperamide
Metoclopramide
Omeprazole
ORS (Oral Rehydration Salts)
Pantoprazole

Respiratory & Allergy Medicine
Beclomethasone Inhaler
Cetirizine
Loratadine
Montelukast
Prednisolone
Salbutamol Inhaler

Women's Health & Supplements
Calcium + Vitamin D
Folic Acid
Iron + Folate
Oral Contraceptives
Oral contraceptives and injectables
Prenatal Multivitamins
Sanitary wear (Sanitary Pads)

Medical Consumables
Alcohol Swabs
Bandages
Cotton wool
Gloves
IV Fluids (Normal Saline, Dextrose)

Rapid Diagnostic Test Kits
Syringes & Needles



Firstgrade

PERSONAL CARE INGREDIENTS

Caprylic/Capric Triglyceride (Blend)
Caprylic/Capric Triglyceride (PEG and Specialty Esters)
Ceteareth 20 (Polyoxyethylene and Polyoxypropylene Ethers)
Cetearyl Alcohol & Ceteareth 20 (Blend)
Ceteth 2 (Polyoxyethylene and Polyoxypropylene Ethers)
Cetyl Alcohol (Fatty Alcohol)
Cetyl Stearyl Alcohol (Fatty Alcohol)
Cocamidopropyl Betaine (CAPB) (Betaines)
Coconut Oil (Vitamins and Other Raw Materials)
Disodium Cocoamphodiacetate (Amphoteric)
Disodium Cocoamphodipropionate (Amphoteric)
DMDM Hydantoin (Preservative)
Glycerol Mono Stearate NSE (Emulsifier)
Glycerol Mono Stearate SE (Emulsifier)
Glycerol Mono Stearate SE Acid Stable (Emulsifier)
Glyceryl Stearate & PEG 100-Steerate (Blend)
Isostearyl Myristate (PEG and Specialty Esters)
Isostearyl Palmitate (PEG and Specialty Esters)
Jojoba Oil (Vitamins and Other Raw Materials)
Laureth 4 (Polyoxyethylene and Polyoxypropylene Ethers)
Methyl Paraben (Preservative)
Mineral Oil & Lanolin Oil (Blend)
Oleth 2 (Polyoxyethylene and Polyoxypropylene Ethers)
Oleth 10 (Polyoxyethylene and Polyoxypropylene Ethers)
Oleth 20 (Polyoxyethylene and Polyoxypropylene Ethers)
Panthenol (Vitamins and Other Raw Materials)
PEG 4 Distearate (Polyethylene Glycol Esters)PEG 4 Oleate (Polyethylene Glycol Esters)
PEG 4 Stearate (Polyethylene Glycol Esters)
PEG 7 Glycerol Cocoate (Conditioning Agent)
PEG 16 Hydrogenated Castor Oil (Polyoxyethylene Castor Oil Derivatives)
PEG 40 Hydrogenated Castor Oil (Polyoxyethylene Castor Oil Derivatives)
PEG 40 Stearate (Polyethylene Glycol Esters)
PEG 60 Hydrogenated Castor Oil (Polyoxyethylene Castor Oil Derivatives)
PEG 75 Lanolin (Polyoxyethylene and Polyoxypropylene Ethers)
Petroleum Jelly (Pure White & Amber) (Vitamins and Other Raw Materials)Phenoxyethanol (Preservative)
Pine Oil (Vitamins and Other Raw Materials)
Polyquaternium-7 (Conditioning Agent)
Polysorbate 20 (Sorbitan Esters)
Polysorbate 60 (Sorbitan Esters)
Polysorbate 80 (Sorbitan Esters)
Propyl Paraben (Preservative)
Shea Butter (Vitamins and Other Raw Materials)
Sodium Lauryl Ether Sulphate (SLES 70%) (Surfactants)
Sodium Lauryl Sulphate Needles (SLS Needles) (Surfactants)
Sorbitan Mono Oleate (Sorbitan Esters)
Sorbitan Mono Stearate (Sorbitan Esters)
Steareth 2 (Polyoxyethylene and Polyoxypropylene Ethers)
Steareth 20 (Polyoxyethylene and Polyoxypropylene Ethers)
Stearic Acid Triple Pressed (Fatty Acid)
Stearyl Alcohol (Fatty Alcohol)
Vitamin E (Tocopheryl Acetate) (Vitamins and Other Raw Materials)
White Oils (Light & Heavy Cosmetic & Pharmaceutical Grades) (Vitamins and Other Raw Materials)



INDUSTRIAL OILS & AUTOMOTIVE LUBRICANTS

Heavy Industry & Mining Applications

Hydraulic Oils

Used in hydraulic systems for excavators, drilling rigs, presses, and industrial machinery.

Hydraulic Oil ISO VG 32
Hydraulic Oil ISO VG 46
Hydraulic Oil ISO VG 68
Hydraulic Oil ISO VG 100
Anti-Wear Hydraulic Oil ISO VG 46 (AW)

Industrial Gear Oils

For gearboxes in crushers, conveyors, mills, and heavy industrial drives.

Industrial Gear Oil ISO VG 150
Industrial Gear Oil ISO VG 220
Industrial Gear Oil ISO VG 320
Industrial Gear Oil ISO VG 460
Industrial Gear Oil ISO VG 680

Engine Oils (Petrol & Diesel Heavy Duty)

Used in mining trucks, generators, loaders, and heavy machinery.

Petrol Engine Oil
Diesel Engine Oil SAE 15W-40 (API CI-4)
Diesel Engine Oil SAE 15W-40 (API CK-4)

Transmission & Drive Train Oils

Transmission Oil 80W90
Diff Oil 85W140
Automatic Transmission Fluid (ATF Dexron III)
Powershift Transmission Oil TO-4 SAE 10W
Powershift Transmission Oil TO-4 SAE 30
Powershift Transmission Oil TO-4 SAE 50

Compressor Oils

For air compressors used in mining plants and workshops.

Air Compressor Oil ISO VG 46
Air Compressor Oil ISO VG 68
Rotary Screw Compressor Oil ISO VG 46
Synthetic Compressor Oil ISO VG 68

Turbine Oils

Used in power generation turbines and industrial systems.

Turbine Oil ISO VG 46

Turbine Oil ISO VG 68

Greases

Lithium Grease NLGI 2

Lithium Grease NLGI 3

Heavy Duty EP Grease NLGI 2

High Temperature Grease NLGI 2

Calcium Grease NLGI 2

Graphite Grease NLGI 2

Molybdenum Disulfide Grease (Moly Grease 3-5%) NLGI 2

Waterproof Marine Grease NLGI 2

Electric Motor Grease

EP3 Grease

Specialty Mining Lubricants

Open Gear Lubricant for Ball Mills

Rock Drill Oil ISO VG 100

Wire Rope Lubricant

Transformer Oils

Used for cooling and electrical insulation in transformers, switchgear, and other high-voltage equipment.

Mineral Insulating Oils

Transformer Oil – Uninhibited (IEC 60296)



Firstgrade

TRADE REFERENCES

Dairibord Zimbabwe (Pvt) Ltd
Joshua Dzvairo
Buyer
dzvairo@dairibord.co.zw
T: +263 242 779 057
M:+263 772 463 959

National Foods Limited
Obvious Muzvondiwa
Buyer
obviousmu@natfood.co.zw
T:+263 242 753 753
M: +263 773 511 288

Tongaat Hulett
Tafara Kunyadza
Buyer
Tafara.Kunyadza@tongaat.com
T: +263 312336221 ext 2129

Delta Beverages (Pvt) Ltd
Tachiona Pikire
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t.pikire@delta.co.zw
T: +263 242 752 948/52
M: +263 776 357 916

Dendairy
Wisdom Jakwi
Procurement Manager
wisdom@dendairy.com
T:+263552525870-1
M:+263 776 323 363

Nestle Zimbabwe
Desire Makaza
Demand and Supply Planner
Desire.Makaza@zw.nestle.com
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AFDIS (African Distillers)
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Blending R & D Manager
Tarahm@afdis.co.zw
M: +263 785 886 698

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magugu@colcom.co.zw
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Fredda Rebecca
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gsigauke@fredarebecca.co.zw
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T: +263 772 411 258

Cairns(Pvt) Ltd
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Brighton.munyangara@cairns.co.zw
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Schweppes Holdings
Gillian Chatora
Procurement and Demand
Planning Manager
Tel: +263 242 620231-6
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gdzangare@schweppes.co.zw

Blanket mine (Pvt) Ltd
Trust Siziba
Buyer
(084)2822214/2822356
TSiziba@blanketmine.com

Zimasco (Pvt) Ltd
(Mining Division)
Robert Jecha
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jecha@zimasco.co.zw
T: (0542)25270010
M: +263 773 858 723

Kefalos Cheese
Products (Pvt) Ltd
Daniel Mhlanga
Procurement
T:+263 712 005 034
daniel@kefaloscheese.com

Probottlers
Kudzai Mandinoma
Procurement Officer
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M: +263 71 139 6360

Bikita Minerals
Khaliphani Mlilo
Procurement Manager
khali@bikitaminerals.com
M: +263 783 279 546

Plascon
Kudakwashe Jeche
Buyer
M: +263 77 274 3322

TRADE REFERENCES

Triangle Limited

TRIANGLE LIMITED

P BAG 801

TRIANGLE

18.06.2026

Dear Sir/Madam

REF: TRADE REFERENCE LETTER

I am writing to recommend the services of Firstgrade Incorporated, we have worked hand in hand with Firstgrade Incorporated in the past few years and their supply chain process is recommendable.

They have become one of our preferred suppliers due to the quality of service and delivery as they always deliver on time and are able to process orders proficiently and efficiently.

I am confident of their services and happy to recommend Firstgrade Incorporated to you. If you have any questions, please do not hesitate to contact the undersigned.

Sincerely Yours,

Name T KUNYADZA

Position BUYER

Signature …….. Date 18.06.2026

• J J van Rooyen (Chairman) • R T Masawi (Managing Director) • R D Aitken • M J R Anderson • G Baranov
• G Handara • S Mangani • T Masarakufa • S N Milne
• P Kadembo (Company Secretary)

A Tongaat Hulett Company
TongaatHulett

Private Bag 801, Triangle, Zimbabwe • Telephone: +263-31233 6221-6230 • Website: www.tongaat.com • Tip-Offs Anonymous: 0800 4100/1/3-6
Triangle Sugar Estates, 80km Peg, Ngundu/Tanganda Highway, Triangle
Reg No: 291/54

TRADE REFERENCES

DAIRIBORD ZIMBABWE PRIVATE LIMITED

DAIRIBORD
DAIRY DELIGHTS

HEAD OFFICE
1225 Rekai Tangwena Ave
P.O. Box 2512 Harare
Tel: +263-242-779035-42/779049-59
Fax: +263-242-779061 Website:
www.dairibord.com

Date: 18 June 2026

Dear Sir/Madam

REF: TRADE REFERENCE LETTER

I am writing to recommend the services of Firstgrade Incorporated, we have worked hand in hand with Firstgrade Incorporated in the past few years and their supply chain process is recommendable.

They have become one of our preferred suppliers due to the quality of service and delivery as they always deliver on time and are able to process orders proficiently and efficiently.

I am confident of their services and happy to recommend Firstgrade Incorporated to you. If you have any questions, please do not hesitate to contact the undersigned.

Sincerely Yours,

Name ..... JOSHUA DZVAIRO

Position ..... BUYER

Signature ..... Date 18/6/2026

Directors: M.R. Ndoro, G.T. Machanzi, G. Takabarasha

TRADE REFERENCES

BLANKET MINE (1983) (PVT) LIMITED

BLANKET MINE DIVISION

DIRECTORS: S.R. CURTIS J.M.LEARMONTH C.K. MANGEZI
V. NAIK N. NCUBE (CHAIRMAN) R.NYAMURUNDIRA D. ROETS N. SIZIBA

Tel: 263-284-23191/22214/22356
Fax: 263-284-23194
E- Mail: cmangezi@blanketmine.com

P O Box 4
Gwanda
Zimbabwe

14 June 2023

To Whom It May Concern

REF: RECOMMENDATION LETTER FOR FIRSTGRADE INCORPORATED P/L.

I am writing this letter to you as a recommendation for the services provided by Firstgrade Incorporated.

We are extremely pleased with the quality of the products they supply us and their responsiveness to customer service. Not only do they provide the right prices for our products they make sure they consistently adhere to the quality and standards approved by our QC, and we recommend them without any reservations and trust that your experience with them will be as positive as ours.

Should you have further questions about our experience do not hesitate to contact me.

Sincerely Yours

Management Accountant
(For And On Behalf of Blanket Mine)

BLANKET MINE (1983) (PVT) LTD
P.O. BOX 4
GWANDA
TEL: +263 84 22214/22356

TRADE REFERENCES

Mutapa Gold Resources

Investing in tomorrow

Borrowdale Office Park, Harare
Postal Address: 49 Kew Drive, Highlar
Landline no.: +263 8677 009 067

Date: 21/04/26

To Whom It May Concern,

RE: TRADE REFERENCE FOR FIRSTGRADE INCORPORATED

We are pleased to provide this trade reference **for FirstGrade Incorporated**, a supplier of mining chemicals, with whom we have conducted business since 2025.

During this period, **FirstGrade Incorporated** has consistently supplied our operations with high-quality mining chemicals. Their products have met our technical requirements and contributed positively to the efficiency and reliability of our mining processes.

In addition to product quality, we have found FirstGrade Incorporated to be professional and dependable in all aspects of their service.

Their pricing has been competitive, and their willingness to accommodate urgent orders.

Based on our experience, we confidently recommend FirstGrade Incorporated as a reliable and competent supplier of mining chemicals.

Should you require any further information, please do not hesitate to contact us.

Yours faithfully,

Gift Sigauke

+263 772155387

Senior Buyer

FREDA REBECCA GOLD MINE
PROCUREMENT OFFICE
SIGNATURE.....
DATE. 21/04/26

Directors: Dr. J.P. Mangudya, E. Denhere

MANAGEMEMT SYSTEM CERTIFICATION

STANDARDS ASSOCIATION OF ZIMBABWE

66 Craster Road, Southerton, Harare, Zimbabwe

Certificate of Registration

of an Organisation of Assessed Capability
in accordance with ZWS ISO 9001 : 2015

QUALITY MANAGEMENT SYSTEMS - REQUIREMENTS

Certificate No. Q408

The Association hereby grants to:

FIRSTGRADE INCORPORATED (PRIVATE) LIMITED
1, 3, 5 BARROW ROAD
SOUTHERTON
HARARE

(hereafter called the Registered Organisation) the right and permission to use the Registered QMS Mark of the Association, as set out below, in respect of products or services described in the Schedule hereto. The products or services covered by the scope of certification are those produced or offered by the Registered Organisation at the site(s) given on this Certificate and Schedule(s).

Signed _____
Authorised Signatory

Issue Date 21 July 2025

Expiry Date 20 July 2028

Originally Issued 21 July 2025

Page 1 of 1
Rev 1

SADCAS
SOUTHERN AFRICAN DEVELOPMENT COMMUNITY ACCREDITATION SERVICE

QMS-CERT 001

always
inspiring more ...

symrise

Symrise (Pty) Ltd
(Reg. No. 1964/009012/07)

Postal Address:
PO Box 3498, Edenvale 1610

Delivery Address:
27 Wrench Road, Isando 1600

Telephone:
(011) 281 3000

Telefax:
(011) 281 3002

APPOINTMENT OF DISTRIBUTOR FOR FOOD & BEVERAGE – TASTE, NUTRITION & HEALTH DIVISION

Dear Customer

It is with great excitement that we announce the appointment of a distributor for the Symrise Flavor Division (TNH): Firstgrade Incorporated, made effective 1 June 2023.

Symrise SA Food & Beverage – Taste, Nutrition & Health Division is proud to partner with Firstgrade Incorporated, a leading supplier of Ingredients and Chemical Specialists to the industry, and look forward to working with Sibongile Manyangadze, Business Operations Executive as our new distributor.

Firstgrade Incorporated will supply Symrise Food & Beverage – Taste, Nutrition & Health (Culinary, Beverages, Dairy, Sweet, and snacks) to the Zimbabwe region.

We would like to use this opportunity to thank you for your continued support to the Symrise brand and products and to assure you of our best service at all times.

Sibongile Manyangadze contact details:
Email: sibongile@firstgrade.co.zw
Cell: +263 719 484 847

Yours sincerely

Sales Director
Chris Slabbet

Directors:
T Orlanov (Managing)
M Sattler*
A Lichter*
* German

Firstgrade

VAT CERTIFICATE

ZIMRA
Zimbabwe Revenue Authority

VAT REGISTRATION CERTIFICATE

TIN

2001001853

Name of Registered Operator

FIRSTGRADE INCORPORATED

VAT Registration Number

220014659

Trading as

Firstgrade Incorporated (Pvt) Ltd

Issued on _____ _____ 2024

Firstgrade

TAX CLEARANCE CERTIFICATE (ITF263)

ZIMRA
Zimbabwe Revenue Authority

Zimbabwe Revenue Authority

TAX CLEARANCE CERTIFICATE (ITF263)

Your Tax position is Satisfactory. No tax should be withheld
Validity Period (from-to): 2 July 2026 - 31 December 2026

TIN	**2001001853**
Taxpayer Name:	**FIRSTGRADE INCORPORATED**
Trade Name:	**Firstgrade Incorporated (Pvt) Ltd**
Issued on:	**02/07/2026**

Authentication Code: 49347741

The authentication and validity of this certificate must be validated on ZIMRA page:mytaxselfservice.zimra.co.zw using the Authentication Code or QR Code

ZIMRA reserves the right to withdraw this certificate at any time, should it become necessary during the period for which this certificate is valid

Firstgrade

CERTIFICATE OF INCORPORATION

ORIGINAL COPY

Receipt NO. 90083713

No. 3852/2016

USD20

No. 171789

ZIMBABWE

Certificate of Incorporation

FIRSTGRADE INCORPORATED (PRIVATE) LIMITED

I hereby certify that.....

.....

.....

is this day incorporated under the Companies Act [Chapter 24:03] *and that the Company is Limited.*

HARARE

Given under my Hand and Seal at.....

15TH JUNE 16

this ..... *day of* ....., *20*.....

.....

Registrar of Companies

Printed by Printflow (Private) limited, Harare

Form C1.

CERTIFICATE OF RE-REGISTRATION

ZIMBABWE

THE COMPANIES OFFICE

COMPANIES AND OTHER BUSINESS ENTITIES ACT
(CHAPTER 24:31)

Certificate of Re-registration

I hereby certify that

FIRSTGRADE INCORPORATED (PRIVATE) LIMITED

(57987A0292025)

Date of Incorporation: 15/6/2016

is this day re-registered under the Companies and Other Business Entities Act [Chapter 24:31] and that the company is limited

Given under my hand this 9th day of September 2025

Chief Registrar of Companies

Certificate system generated 9/9/2025 12:44:36 PM

For further details relating to this company scan Qrcode or visit www.cipz.pfms.gov.zw

CR14 FRONT

ZIMBABWE

Form CR 14

Sections 187 and 330 of Act
Section 27 of Regulations

No of Company..... 3852/2016

COMPANIES ACT
(Chapter 24: 03)

.....

Particulars (a) of Register of Directors and Secretaries
And any changes therein

Or

A List (b) of Directors and Principal Officer of a Foreign Company

Name of Company: **FIRSTGRADE INCORPORATED (PRIVATE) LIMITED**

To the Registrar of Companies:

HARARE

Presented For Filling By..... **Zvinaiye Kwadingepi** .....

Address ..... **7531 Magwere Close, Budiriro 4, Harare** .....

9 008373 13

CR14 BACK

Particulars (a) of Directors and Secretaries / Principal Officer
FIRSTGRADE INCORPORATED (PRIVATE) LIMITED

1 Date of Appointment	2 Present Christian Names and Surnames	3 Nationality	4 Any Former Names	5 Full Residential or Business Address and and Postal Address	6 Particulars of Other Directorship (f)	7 Nature of Changes (g)	8 Change (h) Date of	9 Date Company Notified of Change (i)
	Directors							
Date of Incorporation	**Zvinaiye Kwadingepi** ID No. 50-003298-K-50	Zim		7531 Magwere Close, Budiriro 4, Harare Zimbabwe		New Appointment		Date of Incorporation
Date of Incorporation	**Siphesihle Nkomo** ID No. 08-925139-M-08	Zim		4731 Nkulumane, Bulawayo Zimbabwe		New Appointment		Date of Incorporation
	Secretaries (d) Or Principal Officer (e)							
Date of Incorporation	**Zvinaiye Kwadingepi** ID No. 50-003298-K-50	Zim		7531 Magwere Close, Budiriro 4, Harare Zimbabwe		New Appointment		Date of Incorporation

.....

(Signed) Director/ ~~Secretary~~/ ~~Principal Officer~~

This...14TH ...Day of .....JUNE ....2016.....

NOTES

(a) A complete list of the existing directors should always be given
(b) This date should always be shown, whether or not is in respect of old or new appointment
(c) In the case of a foreign company, if the director is a corporate body, its name and the situation of the principal office must be shown
(d) In the case of the secretary being a corporate body, the name and the situation of its registered office must be given
(e) In the case of the principal officer being a corporate body or partnership, the corporate or partnership name must be shown, and if it is a partnership, all the names of the partners must be given
(f) In the case of an individual, if he is director of any other company registered in this country, the name of every such company must be entered. This applies only in respect of new appointees.
(g) State 'Resigned' 'Retired' 'Died' or as the case may be. In the case of a new appointment since the last list was filed,it must be stated here in whose place or whether additional.
(h) Give the date of the occurrence referred to in the previous column. Both columns 8 and 9 must be completed in the event of a change
(i) This is regarded as the effective date of the entry in the register

Official distributor for

symrise

always
inspiring more ...



FIRSTGRADE INCORPORATED

1,3 & 5 Barrow Road, Harare
☎ +263 242 663261, +263 242 663267

4 Sheffield Road, Belmont, Bulawayo
☎ +263 715 314 903, +263 719 620 514
+263 774 108 006

✉ sales@firstgrade.co.zw

www.firstgrade.co.zw